

Use of Artificial Intelligence Scribe: Heidi

During consultations at IYASU Healthcare the doctor will be using a secure AI scribe called **Heidi** to assist with recording and writing clinical notes. This tool allows us your doctor to give you their full attention, listen carefully to what you share, and reduce the amount of time they spend typing during your appointment.

Please be assured that your consultation remains **completely confidential**. Heidi does **not** store or retain any of your personal data. All information processed is **automatically deleted** after the consultation is complete, and no identifiable data is held within the AI system at any time.

Heidi has **no influence** on any clinical decisions and is **not used to assist with diagnosis** or medical judgment. It does **not collect or analyse any physiological data**, and its functionality is strictly limited to handling **text-based information** to support clinicians with **documentation and administrative tasks** only.

You can read more about Heidi at <https://www.heidihealth.com/uk>

If you have any questions or concerns about this, please don't hesitate to let us know.

Kind regards,

Dr Catherine Fernando & Dr Kevin Fernando